



« Chance is only the measure of our ignorance. » - Alfred Capus

## Our principles

- / None non-compliant product must be declared « good » at the end of the acceptance tests.
- / None compliant product must be declared « bad » at the end of the acceptance tests following incorrect measurements.

## Our ambition

Supported by the expertise of the metrology department, we manage and verify measuring instruments. In this context, our customers and Matra-Electronique's teams permanently have instruments which are:

1. Adapted in volume
2. Adjusted for performance
3. Comply with their technical specification
4. Optimized with respect to their cost of ownership
5. Available to users

## Our approach

- / Our approach is composed of two parts:
  - o the first one, at the global level of the company aims to meet technical requirements by reconciling economic and industrial requirements
  - o the second, at the level of the metrology department aims to continuously improve our current technical offer, develop our future activities and enrich our service for our internal and external customers

/ The customer's requirements relating to the measurement are determined, then converted into metrological requirements and they must be integrated into the test plans and technical specifications of the needs of the test benches and means of measurements put in place.

/ Purchases of measuring equipment are validated by the metrology department to transform the notion of purchase cost into cost of ownership.

/ The optimization of frequency is taken into account through annual quality analyzes and customer usage.

/ The instruments are managed by family, so the analysis of redundancies and frequencies of use allows us to adapt the quantity of instruments in the fleets that we manage.

/ The reactivity of the organization and the communication with the users allow a minimal immobilization of the instruments by the metrology.

/ To achieve this, this orientation is understood, shared and accepted by all. We ensure the development and maintenance of the skills of laboratory resources, whether these are technical, methodological or regulatory.

/ Thus our policy contributes to quality management in compliance with the quality policy of Matra Electronique.